#### Media Access and Usage around the World

Pablo Diego Rosell, Gallup

FoME Conference

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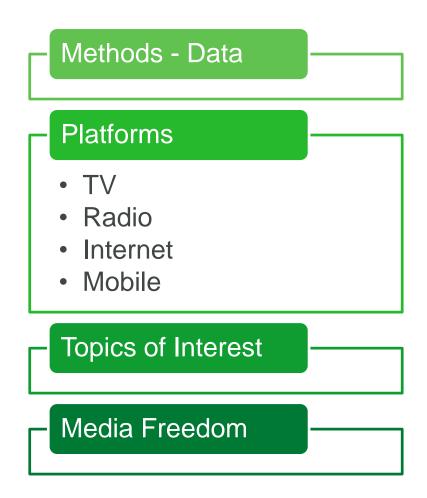
Bonn - Germany



#### Outline

#### **GOALS**

- Focus on core measures of media access, usage and interest.
- Global access trends -Gallup World Poll
- Media use for news & info and interests - IARP





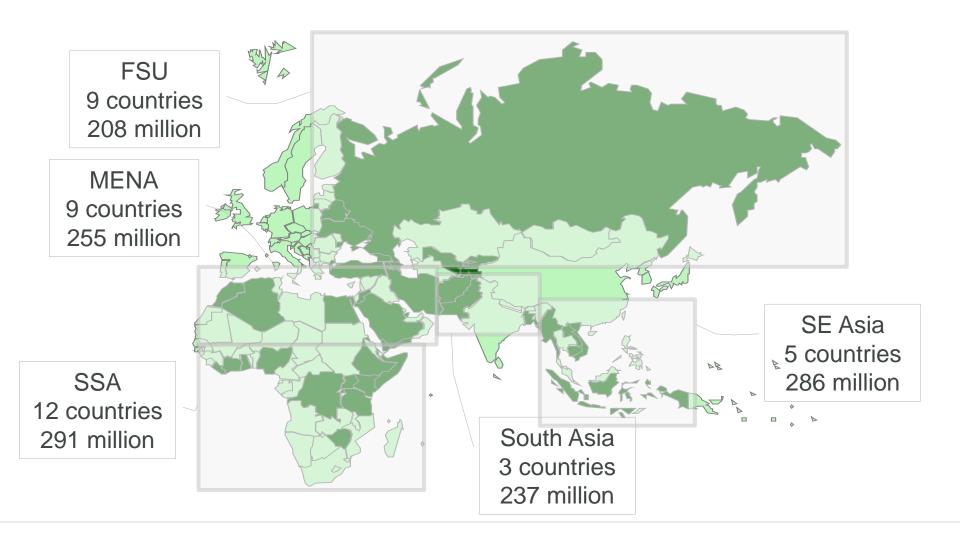
#### Methodology

- Gallup World Poll (2006-2013)
  - 164 countries, 1.3 million respondents, 1,000-4,000 interviews per country
- IARP (2012-2014)
  - 38 countries, 84,176 respondents, 1,400-5,000 interviews/country

COUNTRY	REGION	YEAR									
Burma	SE Asia	2013	COUNTRY	REGION	YEAR						
Cambodia	SE Asia	2014	Armenia	FSU	2012	COUNTRY	REGION	YEAR			
Indonesia	SE Asia	2013	Azerbaijan	FSU	2012	Algeria	MENA	2012	COUNTRY	REGION	YEAR
Laos	SE Asia	2012	Belarus	FSU	2013	Egypt	MENA	2013	Ethiopia	SSA	2012
Vietnam	SE Asia	2012	Georgia	FSU	2012	Saudi Arabia	MENA	2012	DRC	SSA	2012
Afghanistan	S. Asia	2012	Kyrgyzstan	FSU	2012	Jordan	MENA	2012	Ghana	SSA	2013
Bangladesh	S. Asia	2013	Russia	FSU	2013	Morocco	MENA	2013	Ivory Coast	SSA	2013
Pakistan	S. Asia	2014	Tajikistan	FSU	2012	Iran	MENA	2013	Kenya	SSA	2013
			Ukraine	FSU	2014	Turkey	MENA	2013	Liberia	SSA	2012
			Uzbekistan	FSU	2012	Qatar	MENA	2014	Nigeria	SSA	2012
						Yemen	MENA	2012	Rwanda	SSA	2012
									Somalia	SSA	2012
									Tanzania	SSA	2012
									Uganda	SSA	2012
									Zimbabwe	SSA	2013

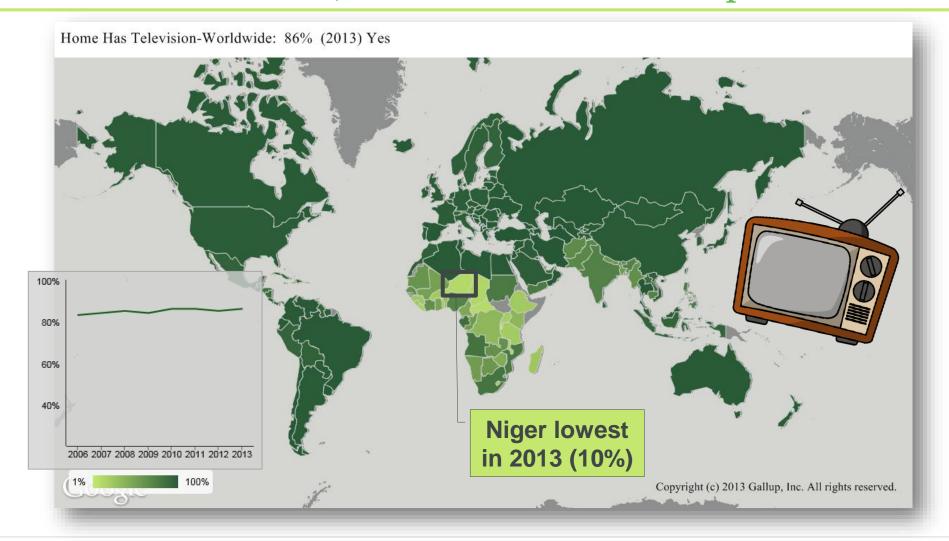


#### IARP Countries: 1.3 billion represented



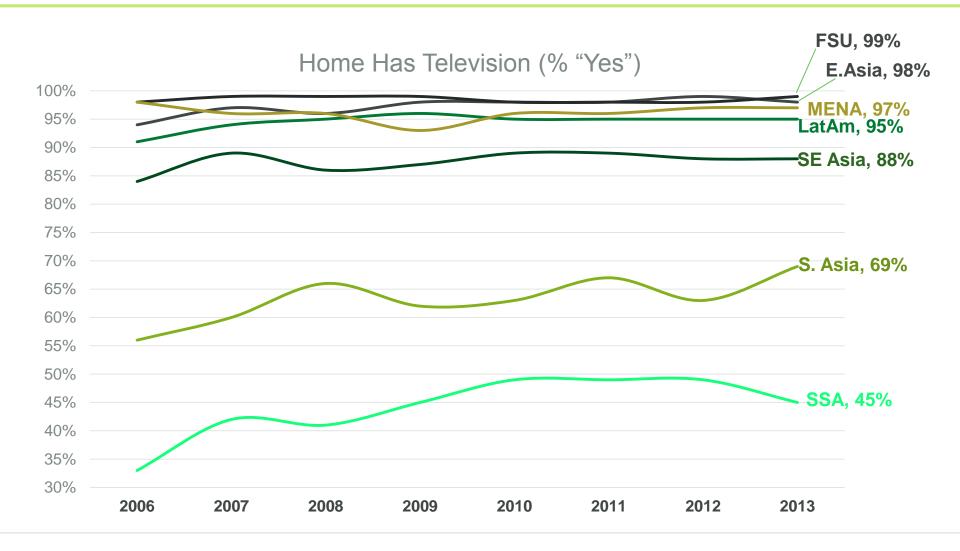


# World Poll: 86% of adults have access to a TV at home – Trend flat, SSA & South Asia not quite there





### World Poll: Regional Trends in TV Access Stable, with Feeble Growth in S.Asia and SSA



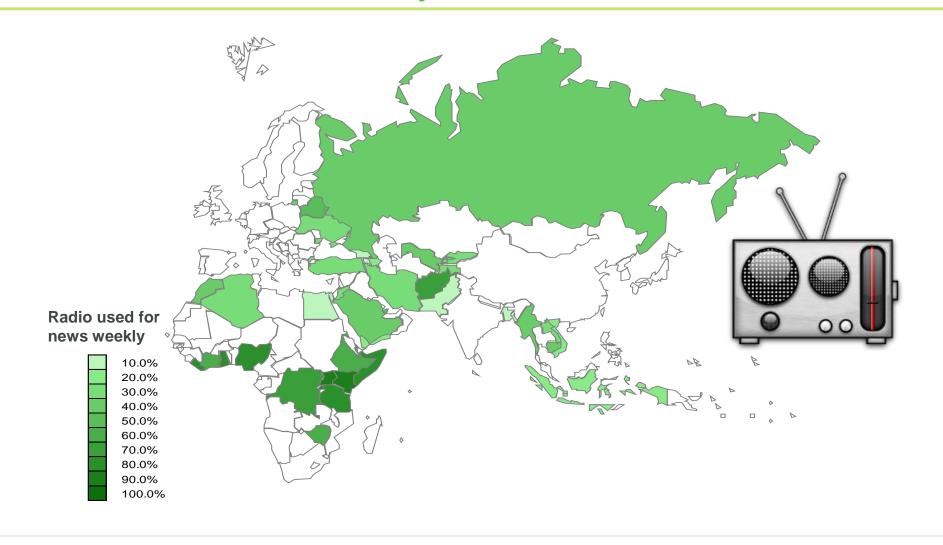


## IARP: TV Used for News by 81% weekly - and by Majority in 30 of 38 Countries, Lowest in SSA (60%)





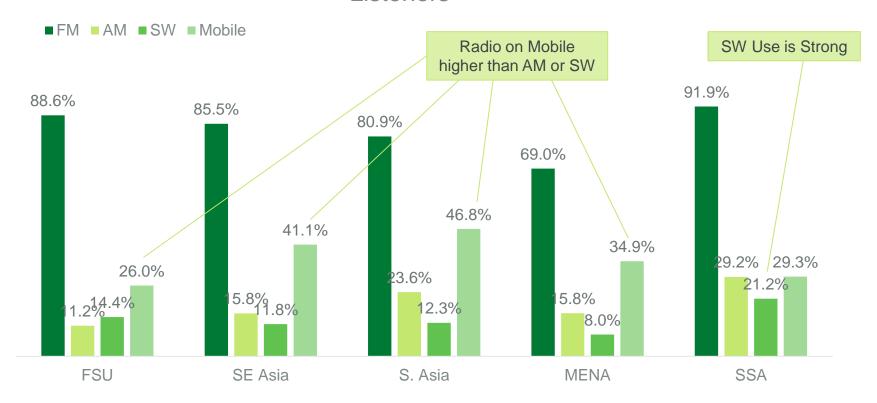
## IARP: 39% Use Radio Weekly – Only 31% use Both Where TV is Not Heavily Used for News, Radio Is





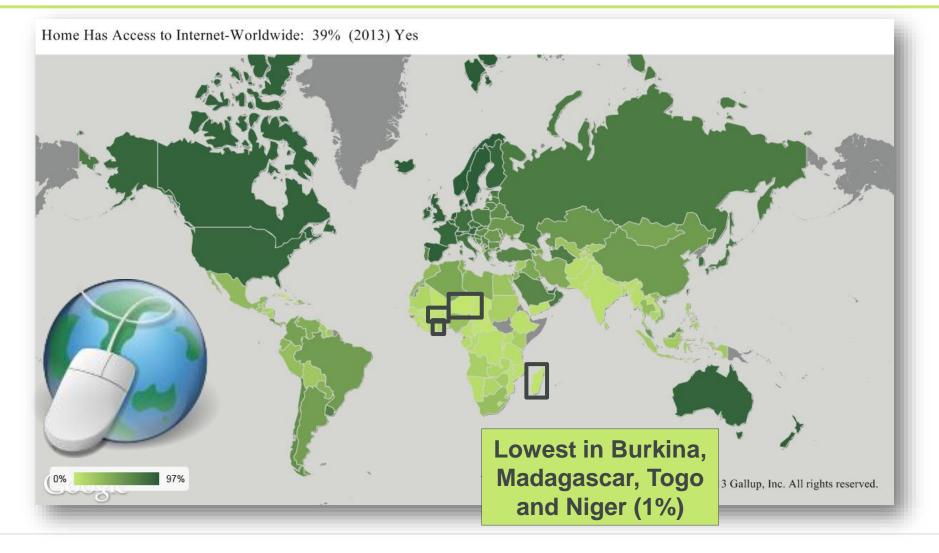
## While FM is Most Used Waveband among PW users, SW and AM Used By Many in SSA and South Asia

### Radio Waveband Usage by Region - Among Past Week Radio Listeners





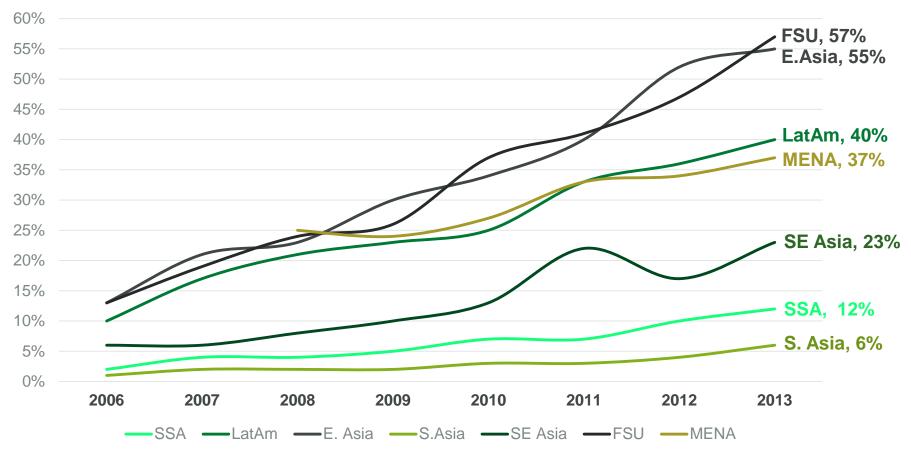
# World Poll: Only 39% of adults have internet at home – Room for growth, except in advanced economies





# World Poll: Growth varies by region – Slow growth regions may leapfrog directly into mobile internet







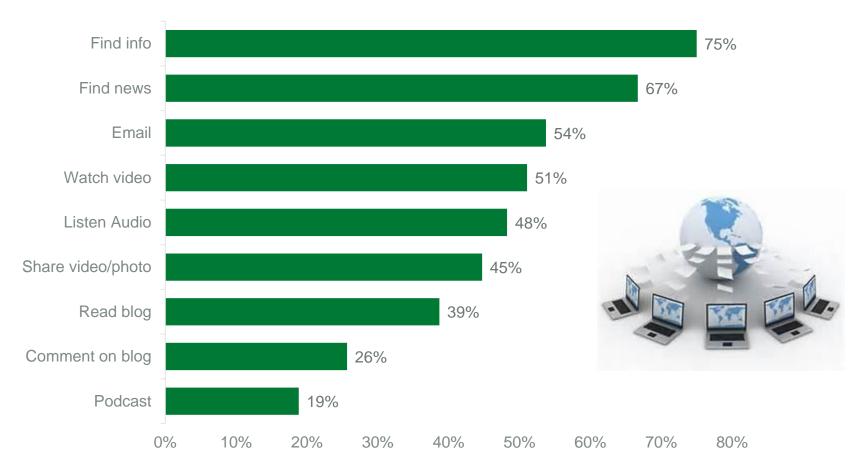
## IARP: 23% use the Internet for News Weeekly. Lowest in S.Asia (7%), SSA (14%), highest in FSU (47%)





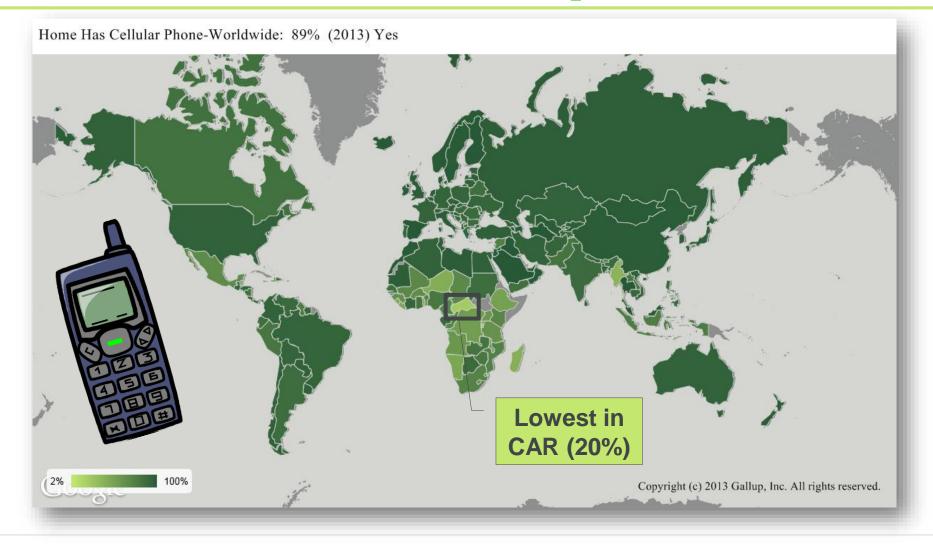
### Among PW Internet Users: News, Information Search and Email are Most Frequent Activities

#### **Internet Activities**





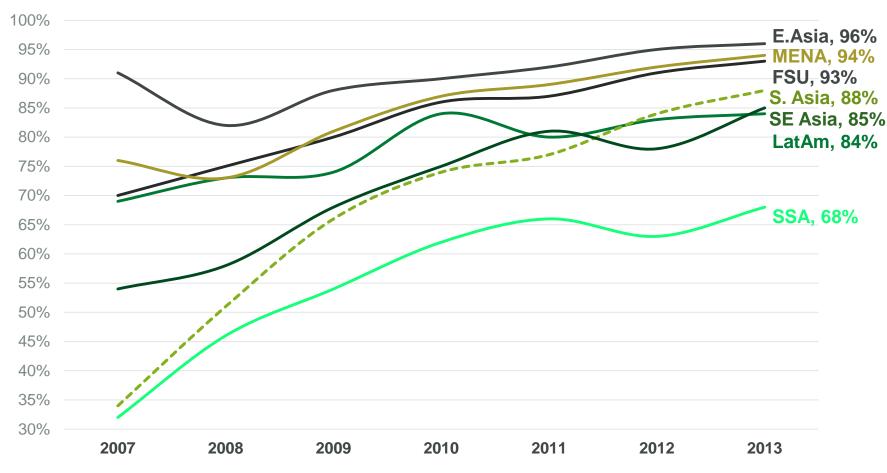
# World Poll: Mobile Access Almost Universal – 89% of adults have access to a mobile phone at home





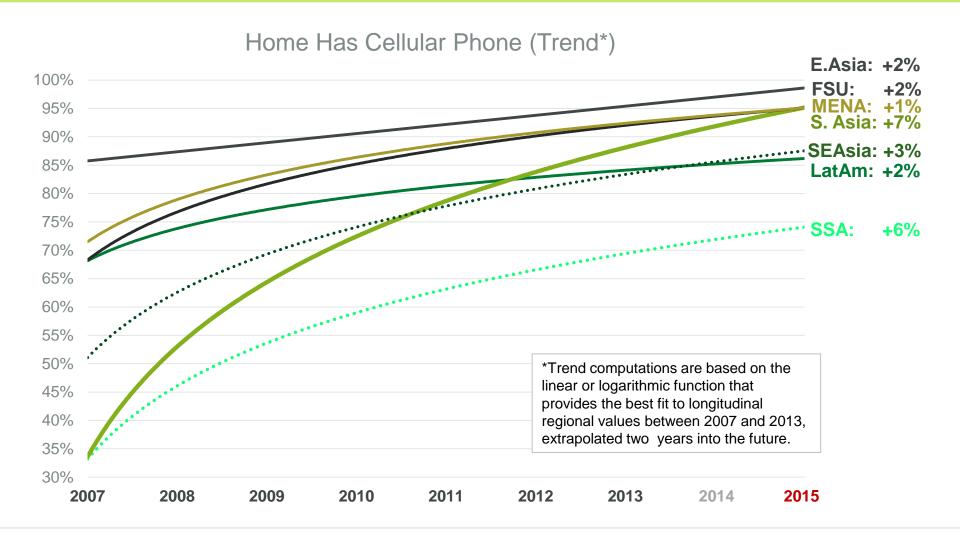
### World Poll: Regional Mobile Growth Patterns Vary -Fastest in South Asia, Slowest in Saturated Markets

Home Has Cellular Phone (% "Yes")



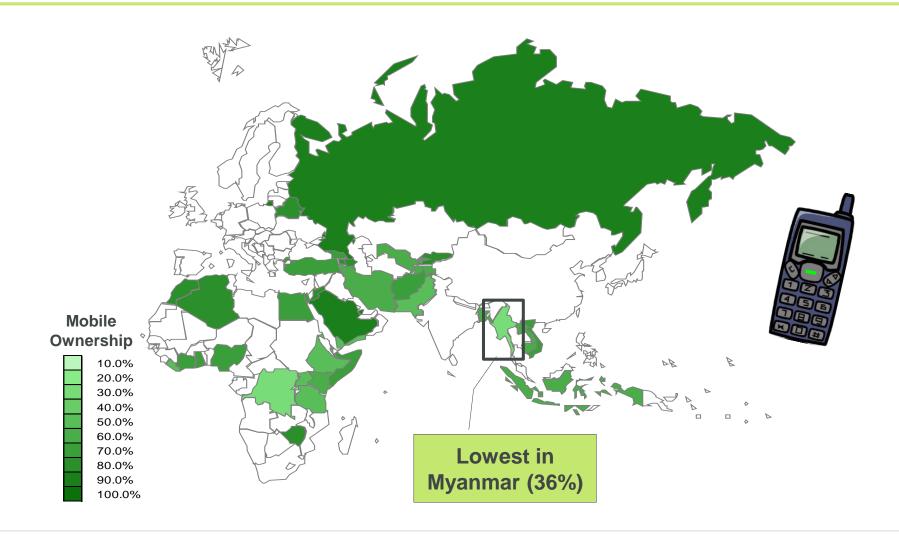


### World Poll: Most future mobile growth may come from S. Asia and SSA



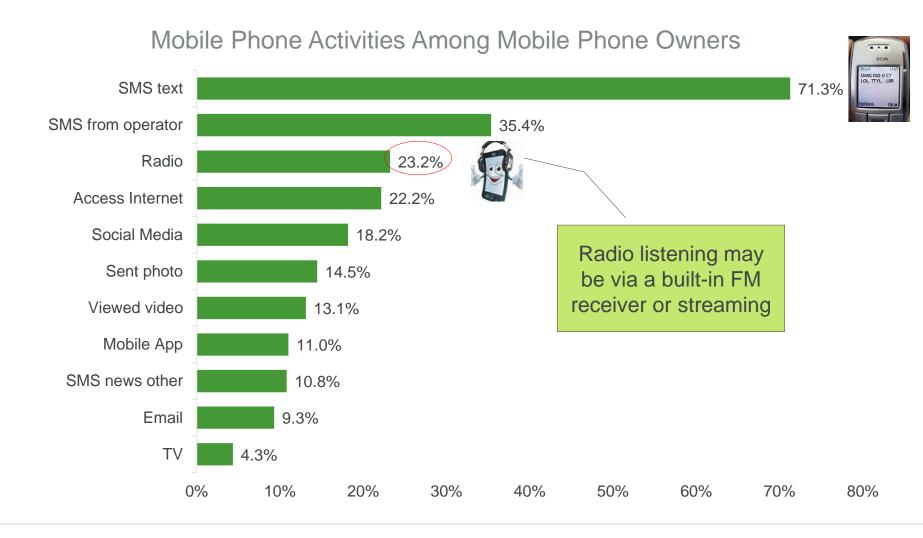


## IARP: Personal Mobile Ownership Lowest in South Asia (59%), highest in FSU (86%) and MENA (78%)





### While Many Mobile Activities Can Be Done on Even Feature Phones, Use Beyond SMS is Low





### Mobile Apps for News is Low, But May Offer Growth Opportunities as Smartphones Become More Accessible

#### **Use of Mobile Apps among Mobile Phone Owners**





### Mobile Use Clusters Can Provide Insights Into Non-Traditional (Radio/TV) Reach

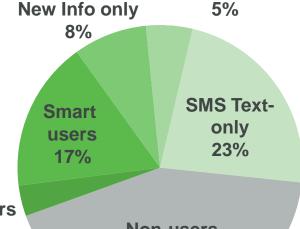
Only received news/ info by SMS from operator/ news provider

Radio only

Only used phone to listen to radio

Used at least one advanced application

Other users 4%



**SMS** Receive

Non-users 43%



Only sent/ received SMS messages

Did not use mobile in last 7 days.

NOTE: likely missing phone call only group

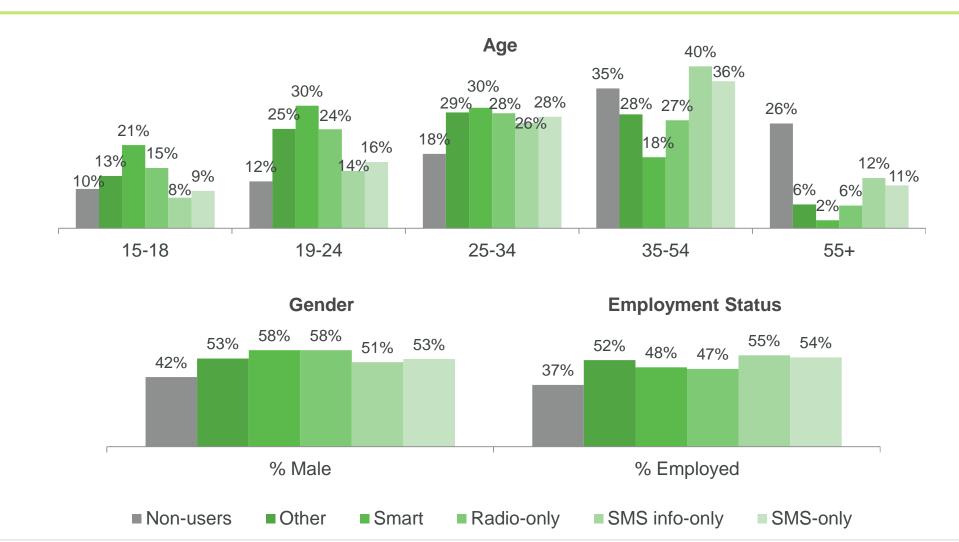


(internet, video,

photos, email,

app, etc.)

#### Demographic Characteristics of Mobile Use Clusters

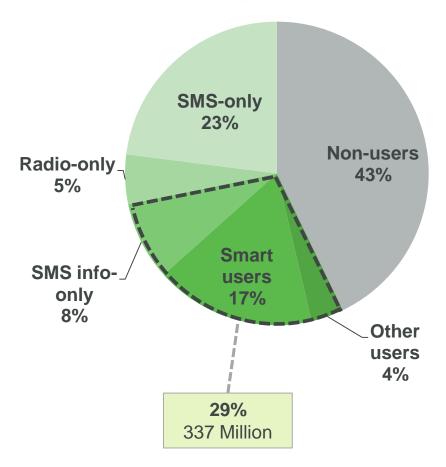




### Three in Ten May be Reached by Phone-Based Media Strategies

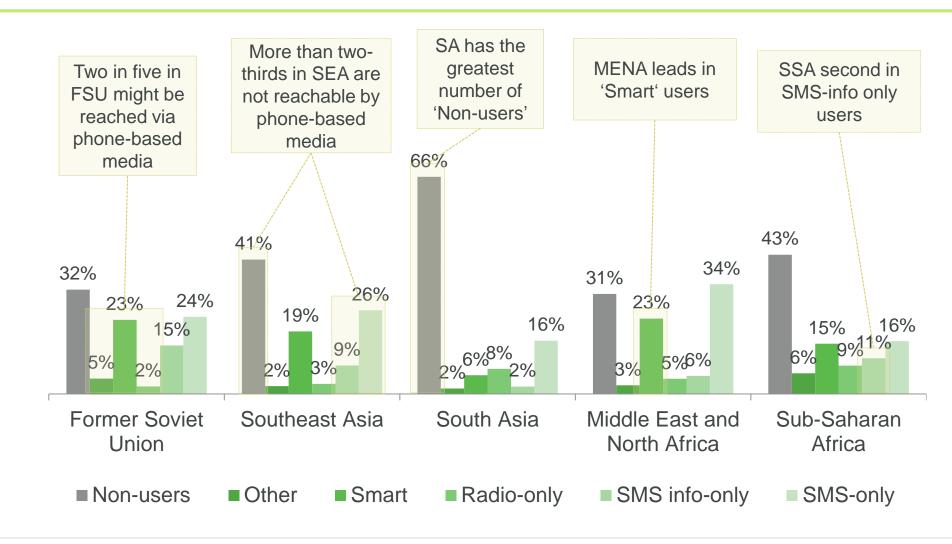
- Reach Smart Users via advanced mobile media (though pattern of use is varied and complex)
- Use SMS-based news services to reach SMS new/info users

#### **Mobile Use Clusters**





#### Distribution of Mobile Use Clusters by Region













#### What Topics Do Media Users Find Most Interesting?





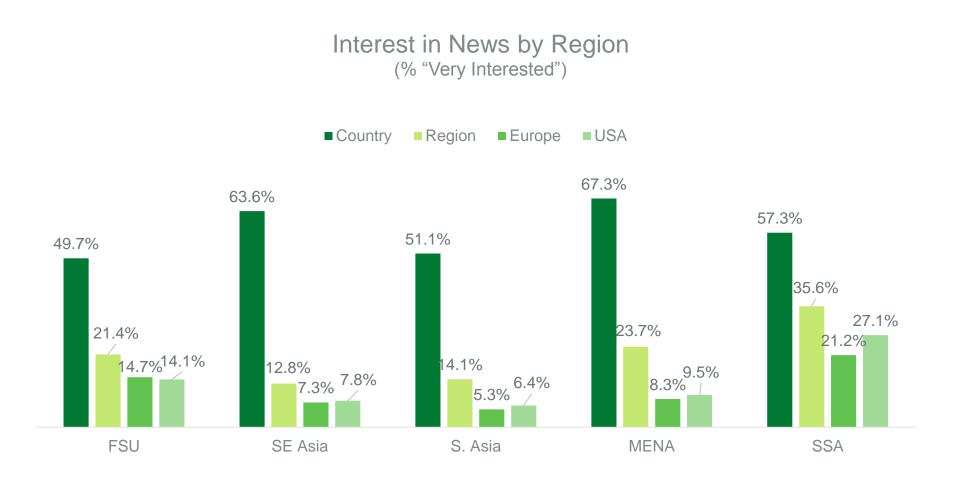






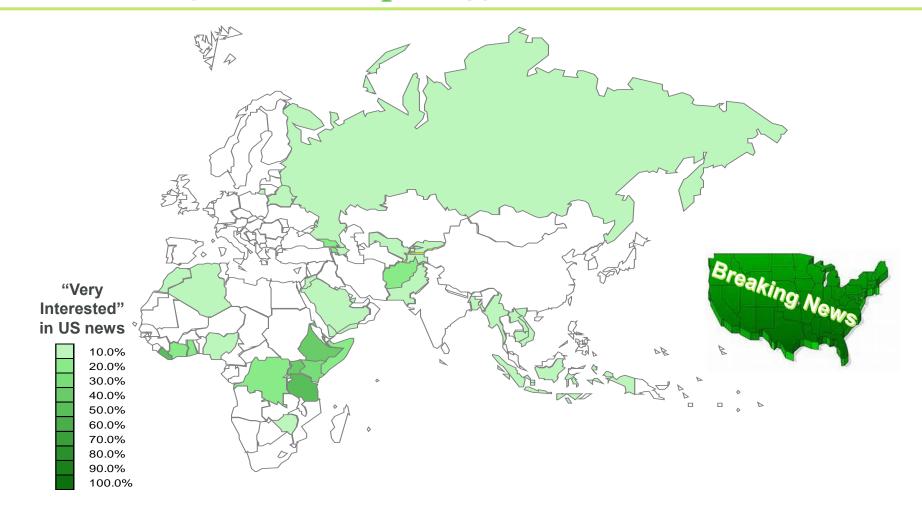


## Greater interest in News on U.S. & Europe in FSU, SSA. Regional News more important in SSA.



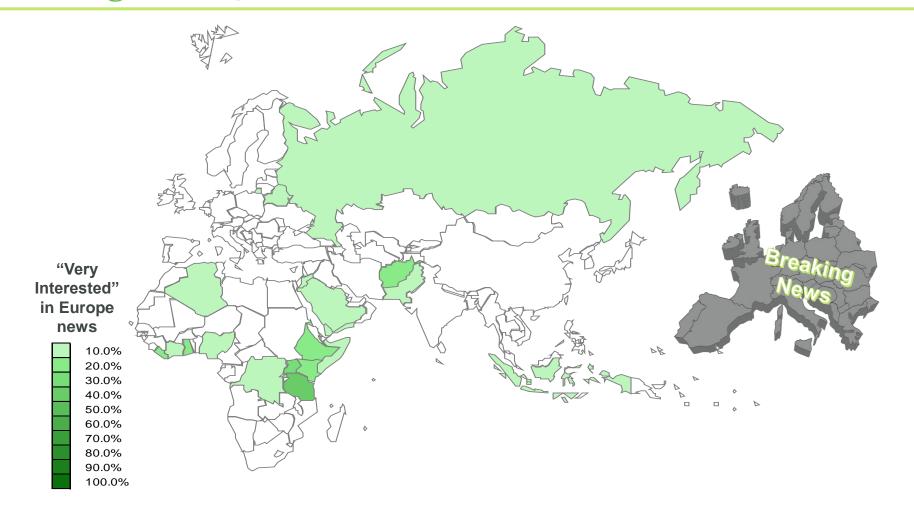


### Greatest interest on US news in Liberia (53%), Tanzania (50%), Ethiopia (43%)





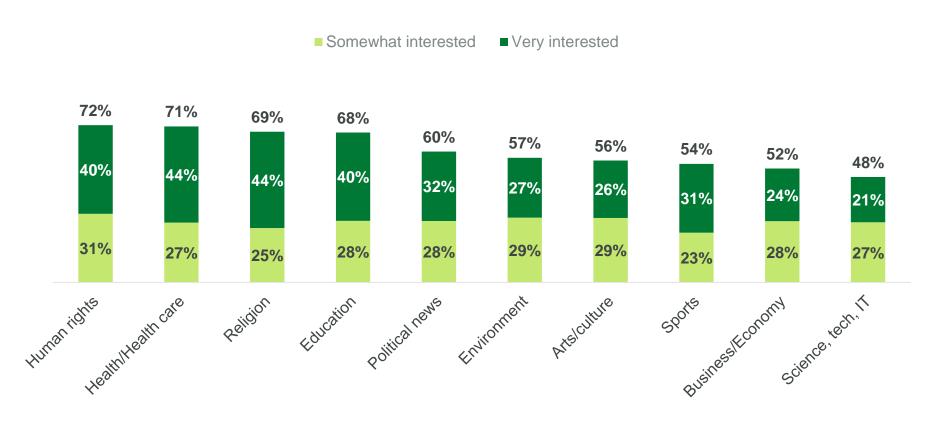
## Greatest interest on Europe news in Tanzania (49%), and Uganda (38%) – Lower interest in SSA than US





# Human Rights (72%), Health/healthcare (71%), Religion (69%), and Education (68%) top interests

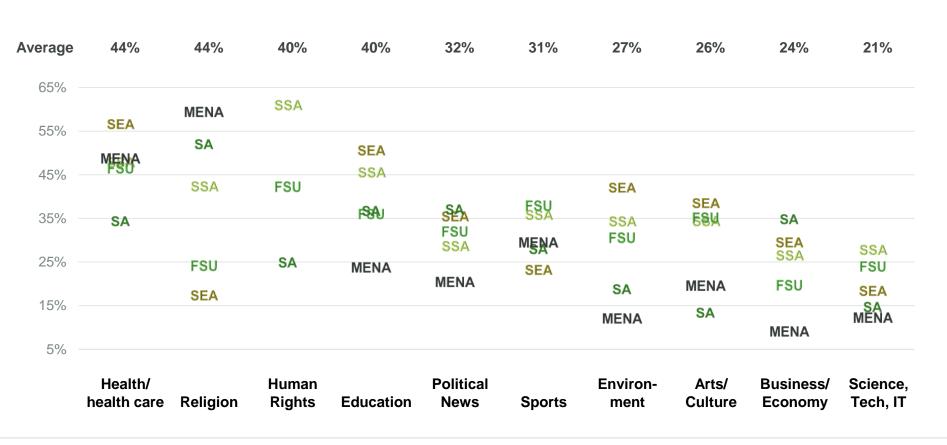
#### % Very or Somewhat Interested in Topics





## Human Rights is Key in SSA – Low interest on most topics in MENA, except for Religion

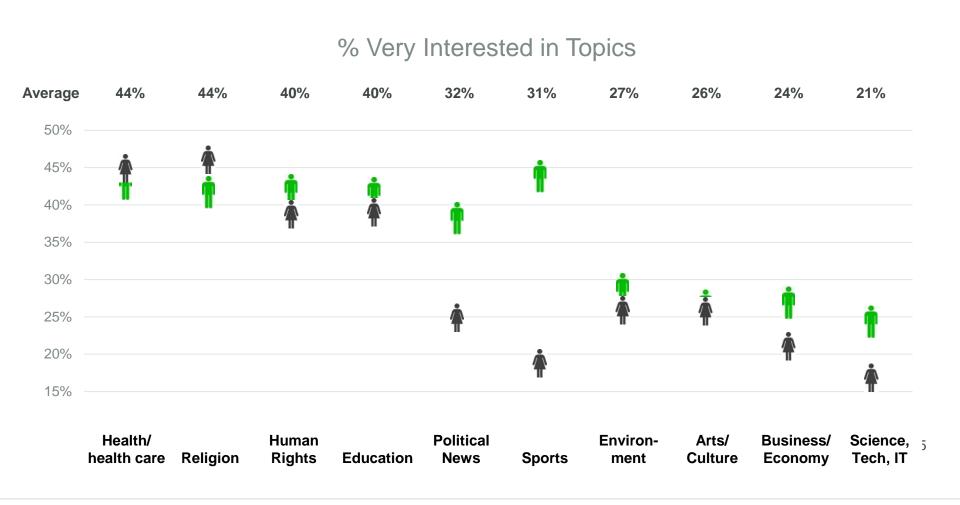
#### % Very Interested in Topics







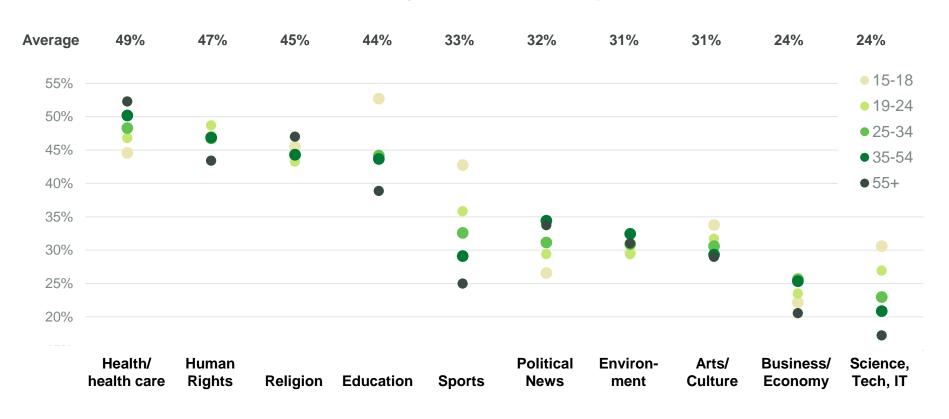
### Men More Interested in Sports, Politics, Science, and Business – Women Edge Slightly in Religion





### Sports, Education & Science Appeal More to Youth, Older Residents More Interested in Politics, Health

#### % Very Interested in Topics







#### To summarize...

TV

Predominant source of news – except in SSA and SA.

**Radio** 

Supplement to TV in SSA & SA, with prevalence of FM.

Internet

- Different rates of penetration and growth by region.
- Less important source, but intensive use for news.

**Mobile** 

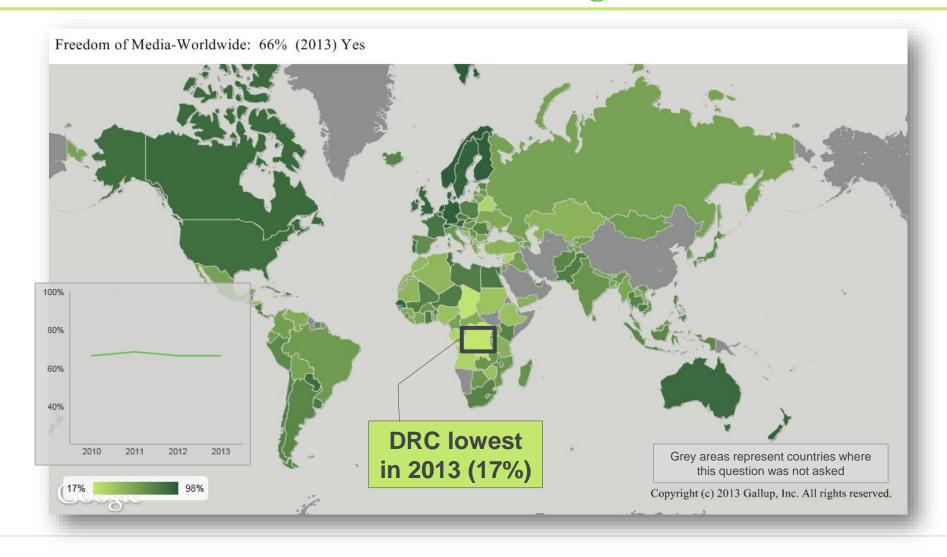
- Near universal access, but complex pattern of use.
- With Internet, most potential for growth in media access.

**Topics** 

Important regional, age and gender differences.



### World Poll: Media Access Increasing Worldwide – but Perceived Media Freedom Stagnant





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